

# WIser Choice RSS provider Newsletter—it's all about RSS

### Why I'm glad to be a WIser Choice RSS provider...

### **Project HEAT**

First of all, you have, at your fingertips, an amazing collection of professionals who are ready, willing and able to assist you and your clients. Second, you have the ability to easily access community resources for the benefit of your clients. Additionally, we are able to give back to the community by assisting our clients in being productive members of society. We are reducing crime rates, homelessness, hunger and recidivism in our community. Third, collaborations! As a provider you have the opportunity to work side by side with other providers! There is also the ability to participate in the whole treatment process for your clients through team meetings, not just your service.

As a provider you have access to FREE educational trainings, that can benefit you as a professional as well as your clients. You are also afforded the opportunity to see, first hand, other service providers and their services. Submitted by Pam Eichler of Wisconsin Nazarene Compassionate Care Center (Project HEAT).

### Multicultural Community Services

Being a WISER provider has enabled MCS to reach job seekers from wide variety of agencies. It is very rewarding to see our WISER clients move from training to employment, their pride and confidence restored. Commercial Cleaning training is a good fit for the WISER population as it provides employment opportunities for people who have difficulty finding employment in other sectors. MCS enjoys working with the dedicated case managers and the WISER administration because together we serve the

best interest of the client. The Wiser Choice program and MCS have created second chances for those who need it most. Submitted by Nancy Nestler of Multicultural Community Services.





## Why I'm glad to be a Wiser Choice RSS provider, cont.

"I think that it's a good opportunity to work with Wiser Choice client's because we are able to provide a sense of hope to those battling through other barriers in their lives", said Mike Giles, Forklift/Job Site Instructor at Goodwill Industries of Southeastern Wisconsin. Inc. The Work Adjustment Training program gives people a unique opportunity to practice and strengthen their overall skills to be better prepared for the competitive market. We strongly believe in being a valuable part of the client's circle of support during their recovery time in WIser Choice.

"Personally, I get the most joy from watching the personal/ emotional growth and the self confidence that is built along the way.", says Kay C. Wolferstetter, Supervisor of the Work Adjustment Training program. This program along with others in Goodwill reaches across so many populations and abilities in the Milwaukee area. My favorite calls are those who have since graduated from our programs and are working. They just like to connect to say thank you and that they are doing ok. That's true success in our book! Currently, Goodwill offers

the following paid trainings: food service, custodial, assembly and light industrial. And the two unpaid areas are Forklift certification training and Business Careers – an entry level clerical program. Thanks to all of you who continue to believe in our mission in serving persons with barriers/ disadvantages to employment. Submitted by Kay Wolferstetter of Goodwill Industries.

## Recovery Support Service Provider Highlighted... Tangible Word Ministries

Roxanne Maria Cardenas, M.Div.



Roxanne Cardenas, a Milwaukee native, has actively participated in a variety of church and community based activities throughout her life. Roxanne received her Bachelor of Arts degree in History Education from Clark Atlanta University. After returning to Milwaukee and accepting a teaching position, Roxanne publicly acknowledged her call to ministry. The Reverend Doctor James E. Leary, who serves as one of her biggest inspirations- licensed her into the ministry. The next few years were spent in seminary study, preaching and working as the Dean of Students for a private academy which serves K4 through 12th grade students. For twenty-five years, Reverend Cardenas was a member of Calvary Baptist Church where

end John R. Walton Jr., who later ordained her, serves as pastor. As a member of Calvary she was one of eight associate ministers, and served in a variety of capacities such as youth ministry chair, Bible study teacher, choir director, Sunday school teacher, and church trustee.

Presently, she is the Senior Pastor of Tangible Word Ministries Church in Milwaukee, Wisconsin.





## WIser Choice RSS provider

The author of two books, Reverend Cardenas received her Master of Divinity degree in 2002 from Northern Baptist Theological Seminary which is located in Lombard, Illinois. Tangible Word Ministries was founded in order to affect radical and positive change in both sacred and secular arenas.

A weekly columnist for the Milwaukee Community Journal, Roxanne has received numerous awards including inclusion in the ninth, tenth and eleventh editions of "Who's Who Among America's Teachers" and recognition by the US Postal Service as a "Women Putting Her Stamp on Metro Milwaukee."

Currently, Roxanne serves as an adjunct college professor in two departments at Judson College in Rockford, Illinois while working as the Executive Director of TWM's Life Transformation Center offering hope and critical resources for community participants. Her passion for academic excellence and holistic balance has enabled her to assemble a like-minded team of experts who provide spiritual support as well as parenting, daily living skills, and GED Prep classes.

### Upcoming Events/Trainings at the Provider Resource Center 2947 N. Martin Luther King Drive, 414-264-6700

#### "Grief and Bereavement Training for All-Caregivers"

November 7th, from 8:00 am to 12:00 noon at Christ The King church, 7750 N. 60th, register with Pat Davis, 264-6700. This is a collaboration between Faith Partnership Network, Milwaukee WIser Choice and other partners.

Brown Bag training, "Preparing Small Business workplaces and Community Organizations for Pandemic Flu", presented by the American Red Cross is scheduled for December 2nd at the Provider Resource Center, from 11:30am-1pm.

WIser Choice Recovery Support Service provider holiday potluck. Friday, December 4th, 11am-? at the provider resource center. Please contact Pat Davis to let her know what you will be bringing.

12-11-09 <u>WIser Choice Faith Based provider Meet 'N Greet</u> at the Provider Resource Center, from 9am-noon.





### PROVIDER RESOURCE CENTER

#### FREE PROVIDER SERVICES

(Priority is given to small to mid-size service organizations.)

WIser Choice and other providers have the option to meet with program participants or utilize our convenient workstations that include the following:

- Internet & CMHC Access
  - Fax
- Networking Opportunities
  - Computer Access
  - Copy Machine Access
- Technical Support &Training
  - Program Marketing
  - BadgerCare + Enrollment

Hours: Monday-Friday, 9:00 am – 4:30 pm

2947 North Dr. Martin Luther King Drive Milwaukee, Wisconsin 53212 414/264-6700 – Phone 414/264-6300 – Fax

Please call Pat Davis, Program Director if you have questions or to reserve a meeting space, or e-mail pat@faithpartnerhsip.net.

Please feel free to plan your next staff, client or business meeting at the WIser Choice Provider Resource Center.

### What's New? Have news to share? Let us know!

Janet Fleege, WIser Choice Project Director Milwaukee County Behavioral Health Division 9201 Watertown Plank Rood

Wauwatosa, WI 53226

E-Mail: janet.fleege@milwcnty.com

Office: 414-257-6925 Fax: 414-454-4242



Pat Davis

Faith Partnership Network

Wiser Choice Provider Resource Center

Site Coordinator





Shawn Green
Executive Director
Faith Partnership
Network

We need you! Wiser Choice needs housing service providers, i.e. Room and Board, Bridge Housing and Short Term/Emergency Housing and particularly providers who can accommodate families! For more information about becoming a service provider and to review the service descriptions and requirements for these services, please see our website at http://www.county.milwaukee.gov/SAILAODA8063.htm or contact Janet Fleege at 414-257-6925 or e-mail to janet.fleege@milwcnty.com.



A successful team beats with one heart.